# **Company Overview**



Faster. Easier. Better.

Pre-employment medical today, results tomorrow with WHA.

Get the best for your business.

As an industry leader in workforce health assessments in Australia and New Zealand, WHA helps our clients 'get the best'.

That is, the best health assessments provided by the best health assessors, ultimately resulting in the best fit when it comes to employees joining your team and the best workforce.

Employee health and safety is essential for business success. WHA's assessment services deliver a business advantage by helping our clients find, keep and grow the right people.



## Why choose WHA?

We have over 100 WHA Clinics and a network of 500+ Affiliate Partner Clinics throughout Australia and New Zealand. WHA's facility footprint covers all states and territories, including the best regional and remote coverage around.

With the largest network coverage available, we are continuing to expand throughout Australia and New Zealand to ensure we meet the needs of our clients.

We use industry best practice laboratory partners, with guaranteed fast turnaround times, for pathology drug and alcohol screening.

We can also perform medicals and related testing services on-site, at your business, or anywhere else you may need them, including telehealth services to consult a doctor for a full service offering wherever you are.

We can also utilise the power of <u>Quescreen</u> for online medicals using this innovative AI and machine learning software, perfect for fast and cost-effective pre-employment checks for low-risk, white-collar roles and existing worker health and wellbeing checks.

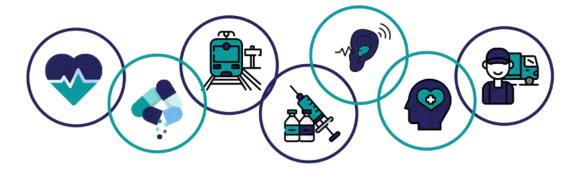


## **About WHA.**

A professional provider of pre-employment medicals, existing workforce assessments and related testing services, operating since 2004.

Employers, including recruiters and agencies, recognise that pre-employment medicals provide them with crucial data to make informed recruitment decisions, ensuring new recruits are able to undertake their job roles safely and effectively. Employing the right staff is vital for workforce productivity, fulfilling duty of care obligations, and keeping workers' insurance premiums low. Getting it wrong can be very expensive and potentially damaging to employees and the business.

We offer a fast, reliable, and efficient service. We are committed to ensuring clients obtain quality workforce medicals when and where they need them with minimal effort.



## What we do best.

Health assessments are only part of what we do. WHA offers a full suite of workforce medicals and testing services.



#### Pre-employment medicals.

Tailored health assessments that help fit the right person with the right job.



#### **Vaccination Services.**

We can deliver on-site vaccination services, in clinic or through our popular pharmacy voucher program.



#### Drug & alcohol screening.

We offer oral fluid or urine drug and breath alcohol screening throughout Australia and New Zealand.



#### **Industry Medicals.**

Including: Rail, Coal Board, Oil and Gas UK medicals and Fitness to Drive.



#### Hearing assessments.

We provide in clinic as well as on-site audiometric testing for candidates and employees.



#### Health & Wellness.

We offer a range of packages including Quescreen online health checks, in clinic, or on-site assessments or a combination of them all to check in on your workforce's health and wellbeing.

WHA is your one stop shop for all your workforce medical needs - on-site or in clinic

## What are the benefits?

The benefits of a tailored WHA workforce medical solution include:



Finding quality candidates without the guesswork.



Matching the capacity of a prospective employee to a job role.



Minimising long-term absenteeism from illness and injury.



Meeting health and safety targets.



Improving and maintain a professional corporate image.



Attracting the best talent.



Contributing to a safe work environment.



Increasing team morale and loyalty.



Reducing workplace risk.



Potential to reduce WorkCover claims and insurance premiums.



# What makes our pre-employment medicals different?

#### Advantages WHA can offer you include:



SPEED – We offer rapid results, with 24/7 access to assessment reports via our easy-to-use online platform.



CHOICE – A service model that best meets the needs of your business with access to workforce health services at any of our clinics, on-site or via telehealth.



ACCESSIBILITY – We offer a network of over 500 health and medical professionals to ensure an assessor is available when and where you need them.



FLEXIBILITY – Book appointments online, by phone or by email and track the entire progress via the secure WHA Portal.



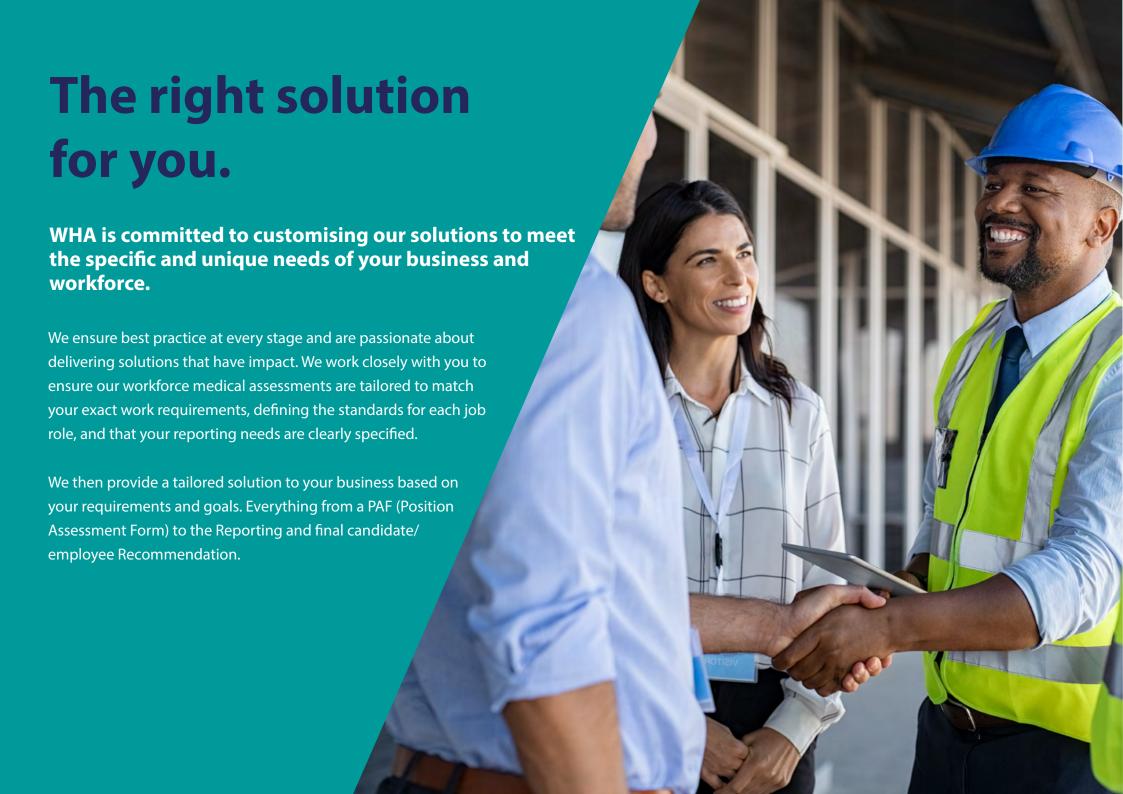
SIMPLICITY – We provide a full service offering with everything in one place including health assessments (pre-employment and existing workforce medicals), legislative medicals (including driver medicals and safety critical assessments), telehealth services, related testing services (audio, drug and alcohol testing, spirometry) and corporate health and wellbeing programs.



CAPABILITY – All our assessors are qualified health and medical professionals ensuring the integrity of all assessments conducted.



TAILORED – We work with you to customise the medical assessment to reflect the specific requirements of each position in your unique business environment through our position assessment procedure and risk profile analysis.





# Our technology makes it easier.

The WHA system (WHA Portal) is a specialist workforce medicals platform incorporating strict protocols to allow you to book your workforce medical assessments online quickly and easily.

Logging into our secure WHAS portal provides:

- A secure platform to schedule and track bookings, set KPIs and view history.
- One location for all assessment component files and information.
- Notifications when results are ready.
- 24/7 access to available reports.
- And more!

## Service Levels & Investment.

The WHA approach that makes the difference for our clients is our focus on delivering the best customer experience, and in providing the best customer experience, we pursue the following key service attributes:



#### **Service Levels**

We will negotiate our service delivery KPIs with you to meet your exact needs, but at minimum we guarantee the following standards:

- New bookings actioned within 1 hour.
- Appointments available within 24 to 72 hours.
- Appointments confirmed by either SMS, email or phone.
- Results chased, and 'no shows' reported on the same day, or no later than 12 noon of the day following an appointment.
- Assessment report available within 24 to 48 hours from the completion of all assessment components.



#### **Investment**

We offer transparent pricing for our workforce medical services.

And our dedicated team will provide you with accurate cost estimates tailored to meet your specific workforce medical needs.

Ready to learn more? Contact WHA today 1300 552 722

## **Enquire Today.**

WHA has a number of ways you can get in touch to make it as easy as possible for you, right from the start.





Website enquiry form: wha.net.au



Phone: 1300 552 722



Email: info@wha.net.au